

Videoconferencing Activity with Classmate (Module 10)

Directions: Below are the cases with a number assigned to each case. Please look at the spreadsheet (linked in this module) with emails and role assignments. You will have a role as a provider and as a patient that matches with one of the numbers/cases below. Please become familiar with the cases for both of your roles. You should not have any trouble portraying the cases or serving as the provider for your case. Remember, the focus is on Etiquette and the ability to start and conduct a visit/provide education. You will not be scrutinized on knowledge of patient management. Review the evaluation Rubric to identify how to conduct the visit and telehealth etiquette. *Also review the Module 7 Videos on Telehealth Etiquette, Module 8 Videos on Conducting a Physical Exam, and Module 9 Videos on Patient Education.* **Please post your evaluations and the zoom videoconferencing link (must be recorded in the cloud) under the Forum for this module.**

Patient Cases

- 1. Frustrated discharged patient:** You are a caregiver of a patient with asthma. You are confused regarding how to keep the patient from developing an asthma attack. Your goal is to develop a better understanding of how to manage the environment to decrease the occurrences of asthma.
- 2. Diabetes:** You have recently been diagnosed with Type Two Diabetes. You are receiving a visit to educate you on how to assess and prevent complications involving your feet (i.e., skin lesions, poor circulation, injuries, poor sensory) and to use the diabetes sensor and pod.
- 3. Oral Health (adult):** You are in a senior center. As part of optimizing your health, the senior center has implemented a program to educate the inhabitants on health issues and caring for themselves. A hygienist will be providing a telehealth visit with you to educate you on caring for your teeth.
- 4. Oral Health (child):** You are being home schooled due to health issues. As part of your health education, the school has implemented a program to educate children on health issues and caring for themselves. A hygienist will be providing a telehealth visit with you to educate you on caring for your teeth.
- 5. Depression:** You have been feeling down for the past two months. You find that you cry very easily and just want to sleep. You miss going to church where most of your friends have been. You feel alone. Your kids live 300 miles away.
- 6. Anxiety:** You are considering becoming pregnant. However, you are quite anxious due the COVID pandemic. You can't decide whether you should get the COVID Vaccine. You are afraid to bring a child into a world with COVID. You are afraid to leave you home for fear of getting the vaccine.

Note: Between each Interview, discuss the case and what went well and other strategies to improve the case. Focus on Telehealth Etiquette and Physical Assessment/Education tools. At the end of the session, discuss ways the program can help you in providing telehealth or telehealth education in the future. **For Faculty-Discuss ways to include Telehealth education in your curriculum.** You may add a little humor to the session especially when it comes to telehealth etiquette.